### **SD Medicaid Health Homes Presentation**



### Better Choices, Better Health® South Dakota Diabetes Self-Management Program June 27<sup>th</sup>, 2018

# Better Choices Better Health & BETTER CHOICES Better Health



- Developed by Stanford University (implemented in early 1990's), now managed by Self-Management Resource Center
- Well-established, evidence-based, rigorously reviewed
  - 20 years of data collection
  - National Institutes of Health and the CDC
- Supported by National Council on Aging (NCOA)
- 27 countries and all 50 states

# Suite of BCBH® SD Self-Management Education Programs:

- Chronic Disease
- Diabetes
- Chronic Pain
- Worksites







#### Take Charge. Live Healthy.

Better Choices, Better Health® SD offers chronic disease self-management education workshops that are designed to help adults living with ongoing physical and/or mental health conditions and caregivers understand how healthier choices can improve quality of life, boost self-confidence, and inspire positive lifestyle changes.

The program consists of 4 different self-management workshops: chronic disease, diabetes, chronic pain, and worksite chronic disease. Workshop participants will find a supportive community to help them get through their daily activities and manage physical and mental health wellness. When they have the support and tools to make healthier choices, they can improve their health and lead fuller lives.



### CHRONIC DISEASE WORKSHOPS

have been designed to bring adults living with different physical and/or mental health conditions and caregivers together to learn new ways to problem solve, create action plans and manage multiple chronic conditions.



#### **DIABETES WORKSHOPS**

are designed for adults living with prediabetes, type 2 diabetes, and caregivers. Special emphasis will be placed on monitoring, identifying symptoms of hypoglycemia, preventing complications, foot care and menu planning.



### CHRONIC PAIN WORKSHOPS

are for adults living with chronic pain.
Participants will learn about the differences between acute and chronic pain, how to pace activity, prioritize rest, and balance life.



### WORKSITE CHRONIC DISEASE WORKSHOPS

are supported by employers for their employees to discuss the challenges of balancing work and a chronic condition. Participants will learn new techniques to manage their health conditions, and how to balance work and home life with an emphasis on stress management.

#### Let's do this. Together.

For more information, or to register: betterchoicesbetterhealthsd.org or 1-888-484-3800







For the Better Choices, Better Health® South Dakota program, we adhere to AA/EEO guidelines in offering educational programs and services.

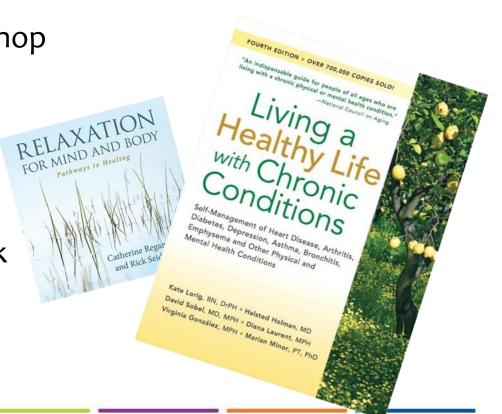
Better Choicas, Better Health® SD is used with permission as a licensed and trademarked program from Self Management Resource Center.



# **Workshop Format**



- ✓ 10-15 participants meet weekly for 2 ½ hour sessions for 6 weeks at community site
- ✓ Lay led by 2 trained workshop facilitators with chronic health problems
- ✓ Free of Charge
- ✓ Interactive
- ✓ Participants receive a book and relaxation CD



# BCBH Key Workshop Topics Setter CHOICES better health



- Using your mind to manage your symptoms
- Communicating with friends, family and providers
- Dealing with anger, depression and difficult emotions
- Designing and maintaining a healthy eating and exercise plan
- Managing pain and fatigue
- Goal setting, problem solving and coping
- Relaxation and stress management skills
- Appropriate use of medications

### **Diabetes Management Topics**



- Techniques to manage symptoms of diabetes including hyper/hypoglycemia, fatigue, pain and emotional stress
- Exercise for maintaining and improving strength and endurance
- Healthy eating
- Working more effectively with health care providers

### The Self-Management Toolbox



- Physical activity
- Medications
- Monitoring
- Action Planning
- Stress Management
- Avoiding Complications
- Understanding emotions

- Problem-solving
- Using your mind
- Not Smoking
- Communication
- Healthy eating
- Working with health professionals
- Decision-Making

# **Key Program Details**



- Treatment is never altered and participants are directed to follow physicians' orders and discuss concerns with their health care provider
- Designed to complement clinical treatment and disease-specific education
- Assists in developing action plans and provides group support to accomplish them

# Diabetes Self-Management Program Outcomes:



Original research shows that **six months** after the workshop, participants had significant improvements (P<.01) in the following areas:

- Depression
- Symptoms of hypoglycemia
- Communication with physicians
- Healthy eating
- Reading food labels
- Patient activation
- Self-efficacy

Source: Lorig K, Ritter PL, Villa FJ, Armas J, Community-based peer-led diabetes self-management: a randomized trial. *Diabetes Educator*, 35(4):641-651, 2009



Like and Follow us @ BCBHSD



### OCTOBER 2014-DECEMBER 2017 PROGRAM REPORT

#### **PARTICIPANTS**

**856** people have attended a workshop...

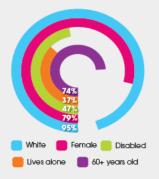
... of those who attended a workshop, 64% have attended at least

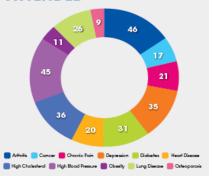
4 out of the 6 sessions

### 97 WORKSHOPS HELD IN THE FOLLOWING COMMUNITIES



#### WHO HAS ATTENDED





### betterchoicesbetterhealthsd.org







SOSU Executes is an equal opportunity provider and amployer in accordance with the nundecrimination policies of South Delote State University, the South Delote Sound Regards and the United States Department of Agriculture.

Learn more at Florow.org





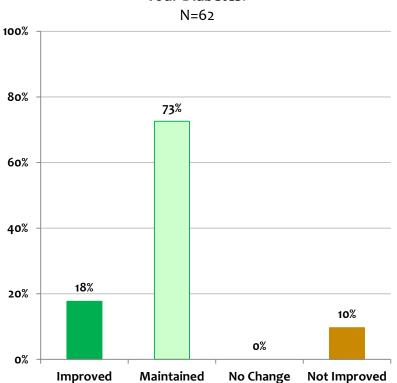
"PERFECT is the word that describes how I feel about the Better Choices, Better Heath SD workshops. I attended both the online and face-to-face workshop. I have been challenged, encouraged, and down- right impressed with the depth of the workshop. The depth of the program and yet the practical approach have changed my life for the better."

Lois, BCBH participant (pictured left)

# **Participant Outcomes**



Do You Feel You Can Make a Plan With Goals that Will Help Control Your Diabetes?

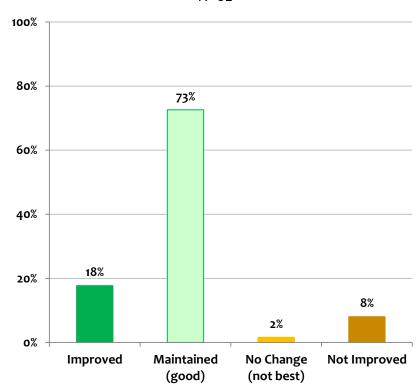


(good)

(not best)

When You Need It, Do You Feel You Can Ask for Support on How to Live With and Take Care of Your Diabetes?

N=62

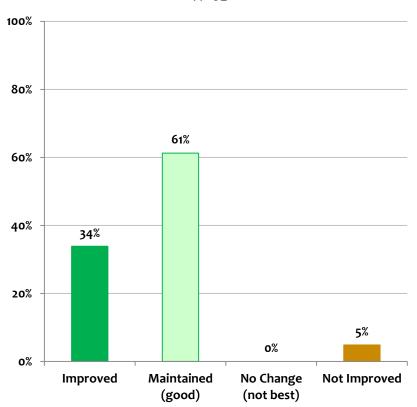


# **Participant Outcomes**



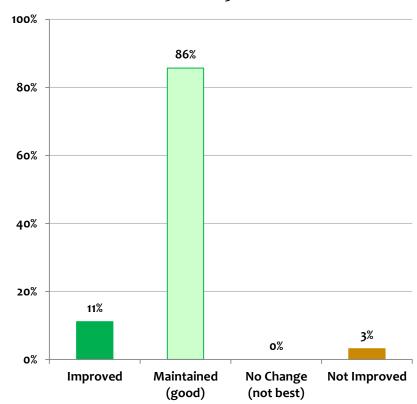
### Do You Know Healthy Ways to Handle the Stress Related to Your Diabetes?

N=62



### Do You Feel You Can Ask Your Doctor Questions About Your Treatment Plan?

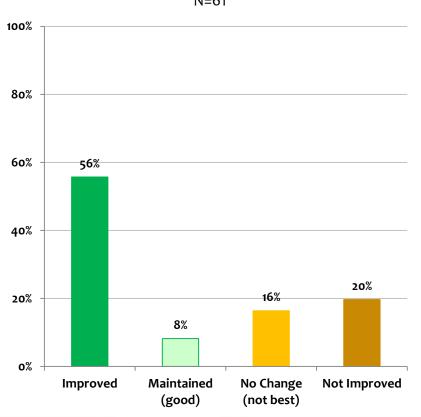
N=63



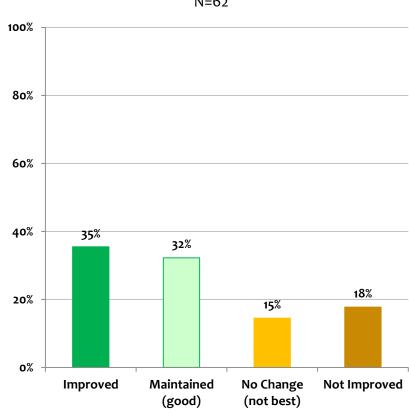
# **Participant Outcomes**



#### In the Last Week, How Many Days Did You Exercise for at Least 30 Minutes? N=61



#### In the Last Week, How Many Days Did You Check Your Feet? N=62



# **Clinical Outcomes**



### **Eye Exams**

First Total	Second Total	Total Improved	Total Reporting Data
riist iotai	TOtal	improved	Data
12	15	6	23
52.2%	65.2%	26.1%	

### **Foot Exams**

				Total
			Total	Reporting
First	Гotal	Second Total	Improved	Data
	13	19	8	23
	56.5%	82.6%	34.8%	

### HA<sub>1</sub>C

Improved Total	Total Reporting Data
improved rotal	Total Reporting Data
14	20
70.0%	

### **LDL**

Improved Total	Total Reporting Data
1	17
88.2	%

## **Clinical Outcomes**



### **HDL**

Improved Total	Total Reporting Data
15	17
88.2%	

### Cholesterol

Improved Total	Total Reporting Data
15	17
88.2%	

### **Triglycerides**

Improved Total	Total Reporting Data
16	17
94.1%	

### **Blood Pressure**

Improved Total	Total Reporting Data
11	20
55.0%	

### **Clinical Outcomes**



### Weight

Improved Total	Total Reporting Data
15	20
75.0%	



Average % Improved over all measures

68.9%







This material was prepared by the Great Plains Quality Innovation Network, the Medicare Quality Improvement Organization for Kansas, Nebraska, North Dakota and South Dakota, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. 11SOW-GPQIN-ND-B2-30/0717

# **How to Refer**



- Fax Referral Form 1-605-928-4429
- Patients can self-refer
  - 1-888-484-3800
  - www.betterchoicesbetterhealthsd.org

### **Contact**



Vicki Palmreuter, BA
Diabetes Program Manager

Master Trainer – BCBH Diabetes BCBH Chronic Disease BCBH Chronic Pain

Great Plains Quality Innovation Network/South Dakota Foundation for Medical Care

303-521-7934 Vicki.Palmreuter@area-A.hcqis.org